



# ICAMP2023

8<sup>th</sup> International Congress of Practical Aesthetic Medicine

MILAN

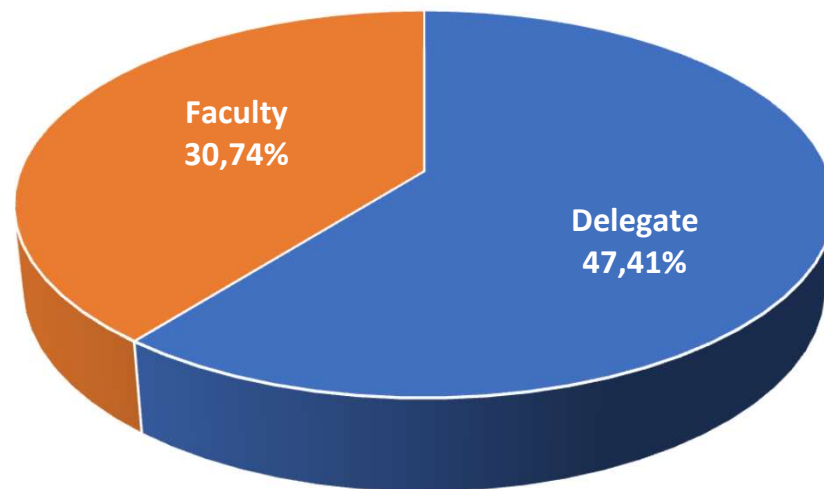
SAN RAFFAELE HOSPITAL CONGRESS CENTER

16<sup>th</sup> | 17<sup>th</sup> | 18<sup>th</sup> November 2023



## CUSTOMER SATISFACTION SURVEY REPORT

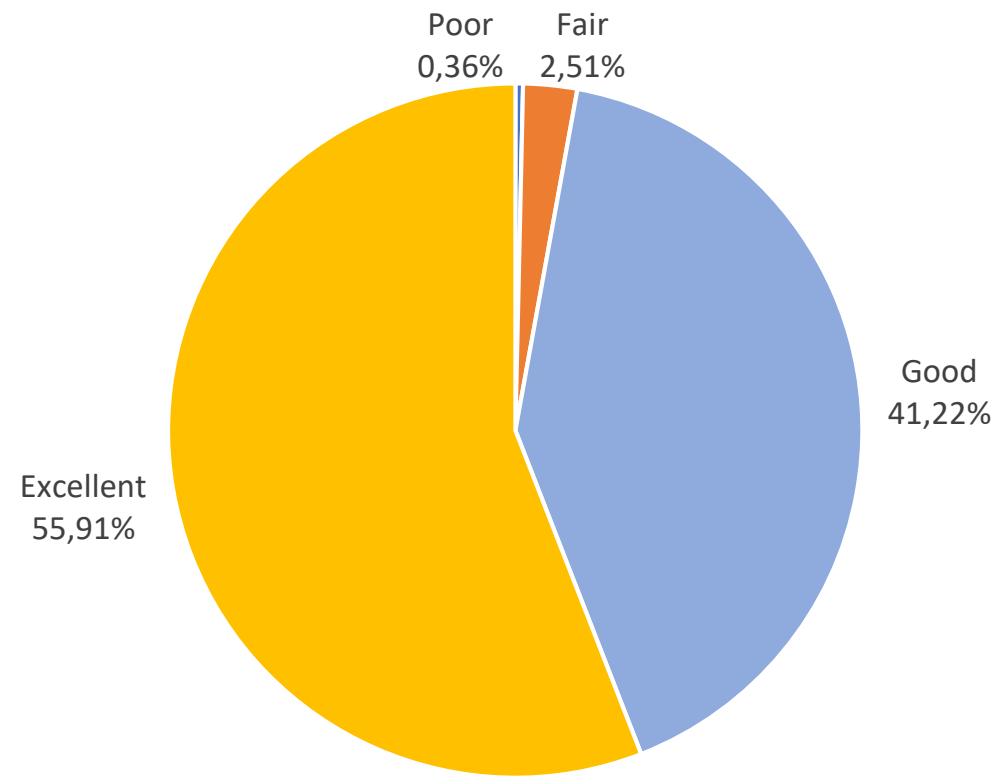
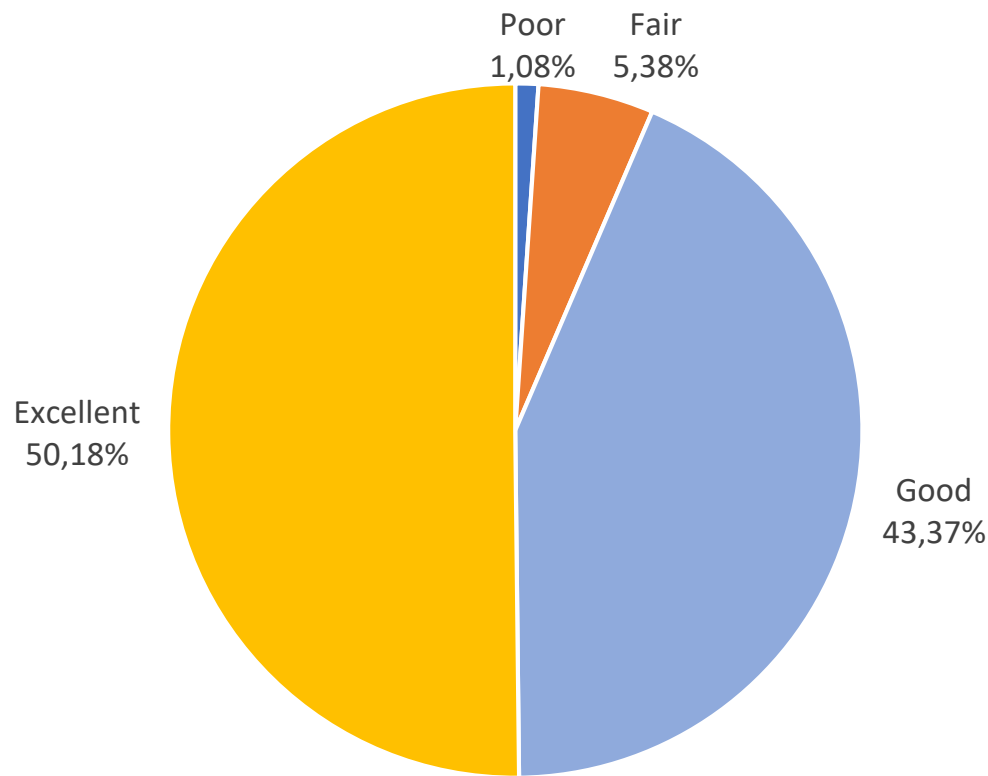
Respondents



## Pre-Congress service

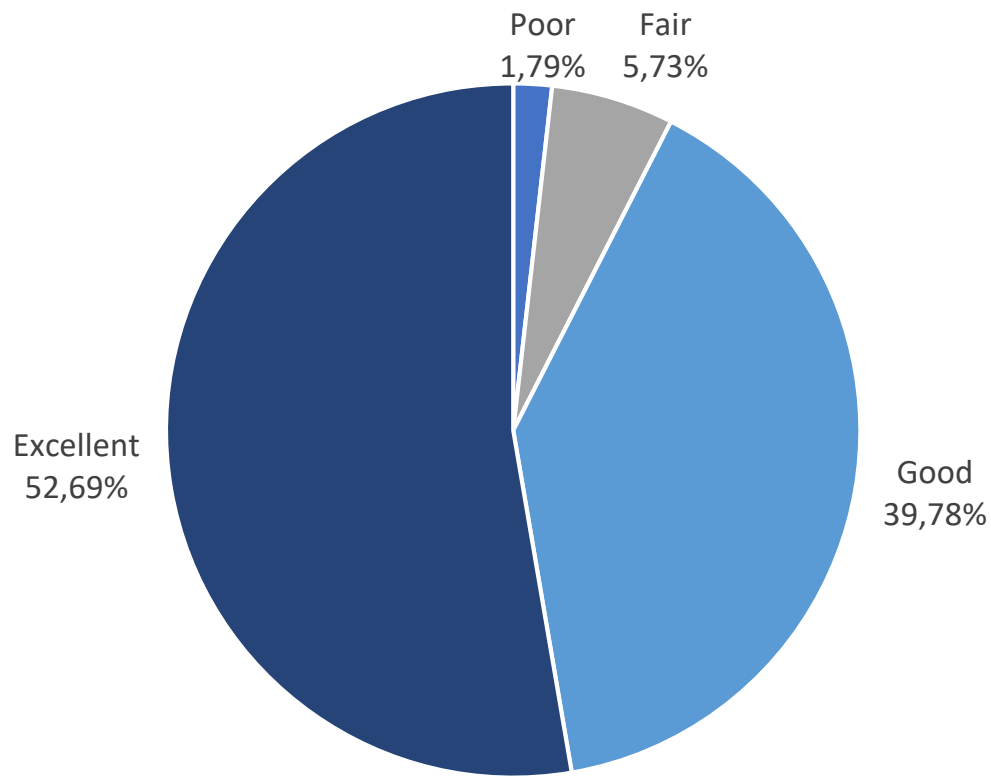
Clarity and exhaustiveness of the information received (production of announcements and web)

Registration procedures: simplicity and efficiency

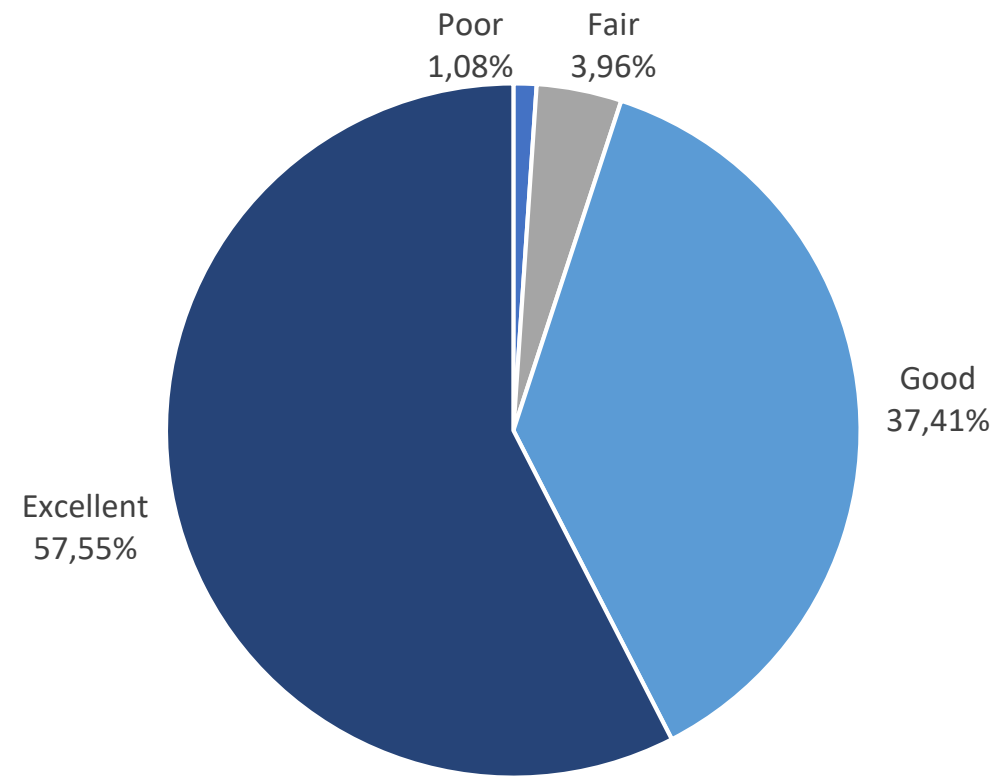


# Onsite service

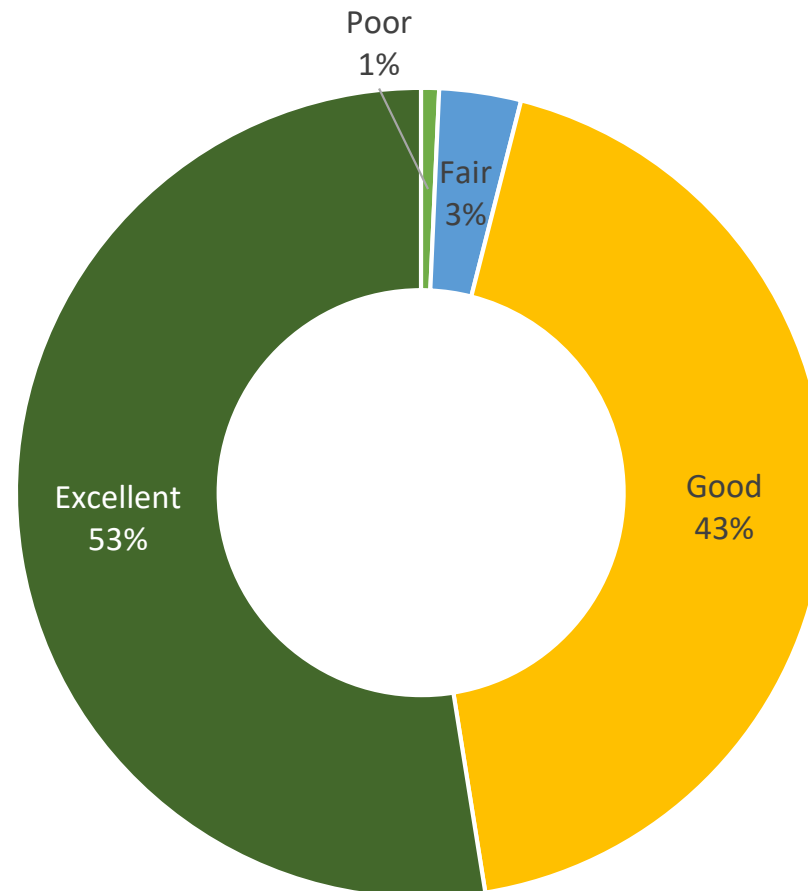
## Registration procedure



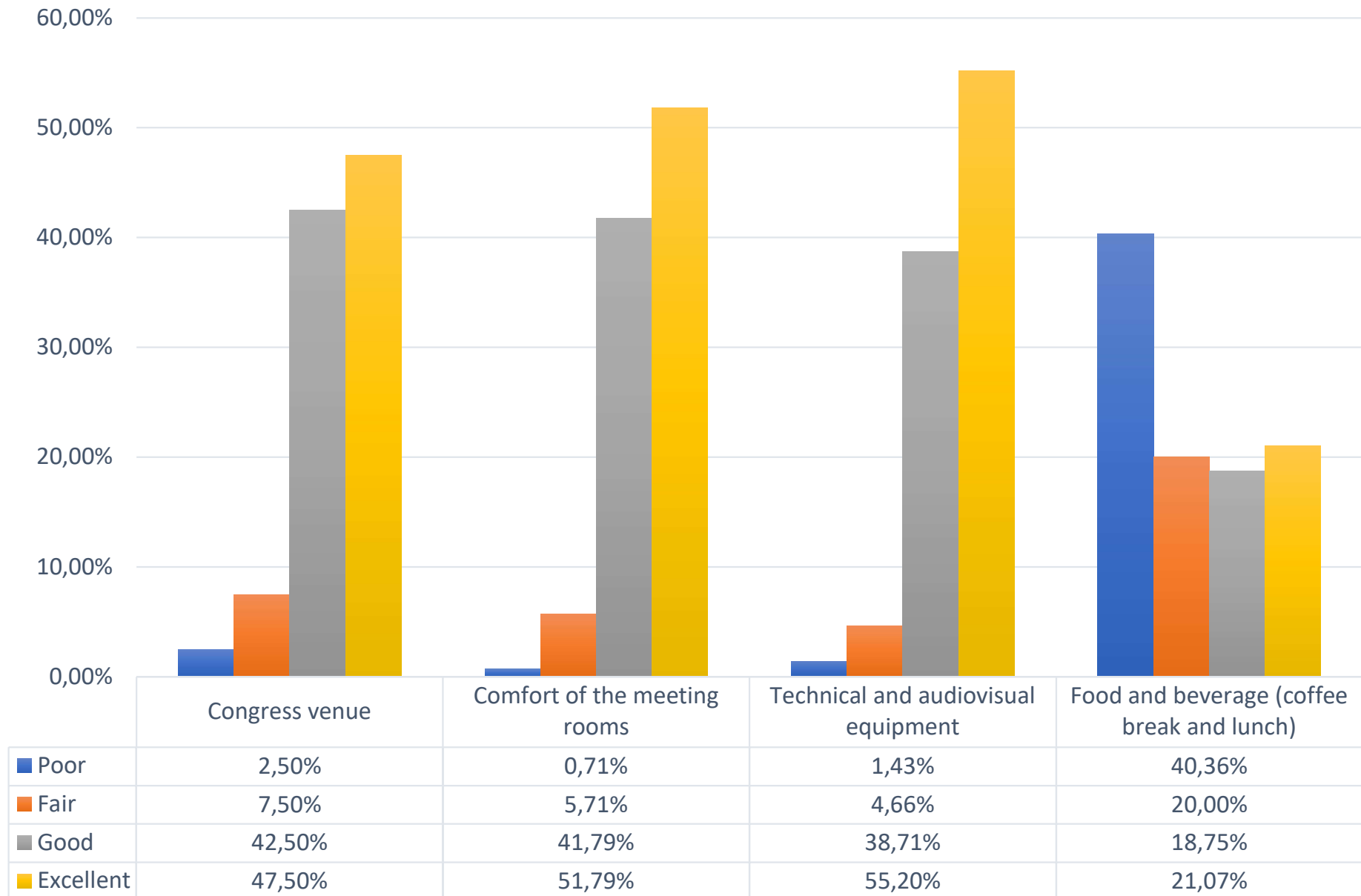
## Attitude of the staff



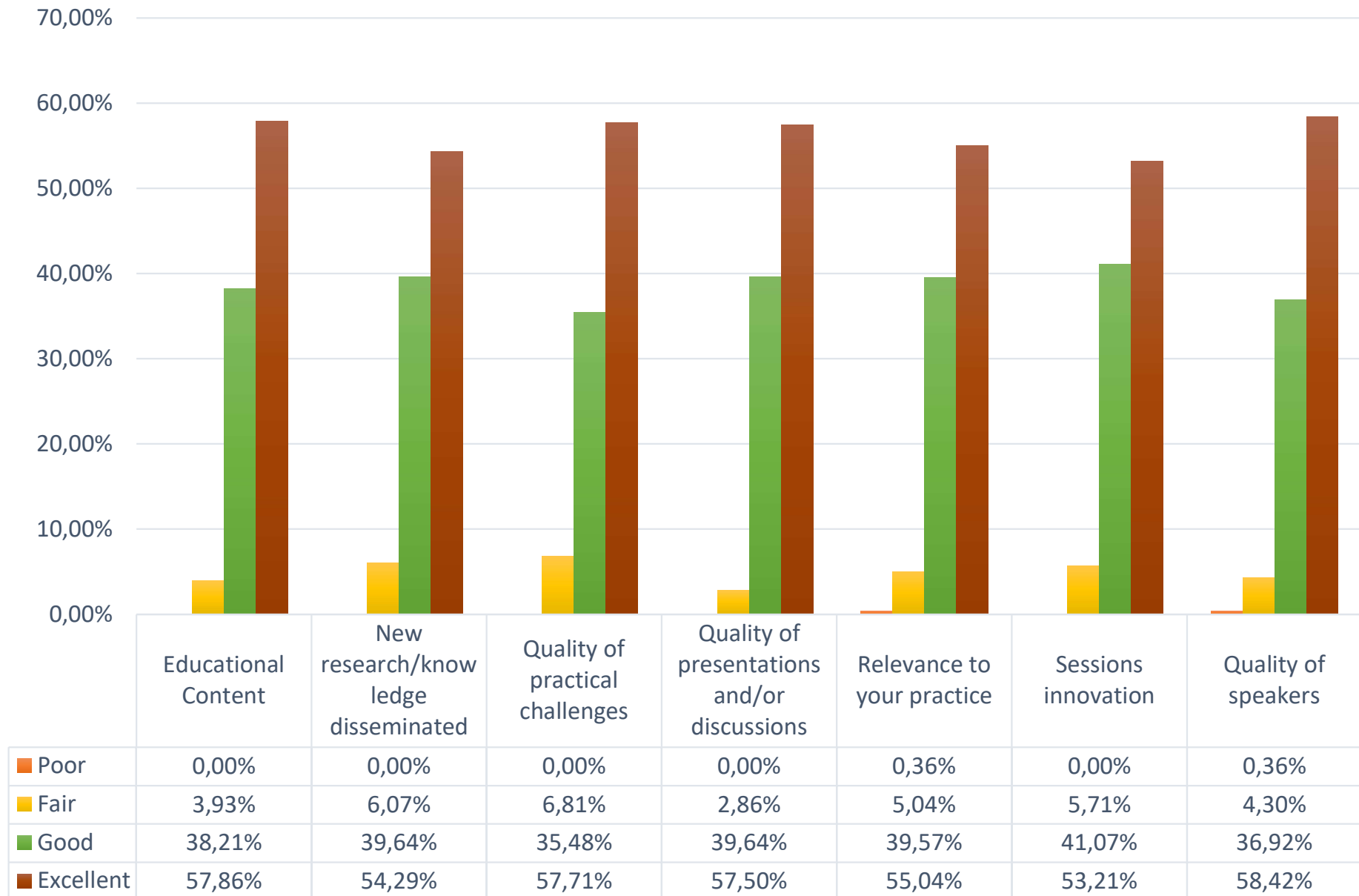
## Overall rating of the Organizing Secretariat



## Services rating



## Scientific sessions rating



## Desired topics for next year

- ✓ More discussion
- ✓ More about rhinofiller
- ✓ More live sessions
- ✓ More about regenerative medicine

## More feedback

- ↑ Beautiful and well-organized congress.
- ↑ Sessions with relevant topics not overlapping.
- ↑ The program was really good and educational. For the first time on a Congress meeting I see lecturers so openly talk and discuss everything without hesitation. The topics were important, featured in our everyday practices. Would love to attend again! Thank you!
- ↑ It was wonderful, it's great to always be learning.
- ↑ You were great!
- ↑ Very good.
- ↓ Amount of food and beverage for lunch and for coffee break was really poor, please do something to improve next year, thank you.
- ↓ Very poor packed lunch and only coffee available between session.
- ↓ Please increase food and drinks for the Congress for lunch and for coffee break, it was very poor compared to the payment
- ↓ L'unico neo di questa meravigliosa edizione è stato l'ultimo giorno, in cui già dopo pranzo metà degli stand stavano sbaraccando e per metà pomeriggio abbiamo dovuto muoverci tra un'aula e l'altra come dentro a un cantiere, che oltre a essere davvero poco elegante era pure pericoloso! Un reclamo a queste case farmaceutiche andrebbe fatto! Hanno rovinato l'ultima parte di questo congresso spettacolare!

Will you join us at IWCM 2024?

